

TelevisGo Hotfix

Release Notes

07/2019

The information provided in this documentation contains general descriptions and/or technical characteristics of the performance of the products contained herein. This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications. It is the duty of any such user or integrator to perform the appropriate and complete risk analysis, evaluation and testing of the products with respect to the relevant specific application or use thereof. Neither Schneider Electric nor any of its affiliates or subsidiaries shall be responsible or liable for misuse of the information contained herein. If you have any suggestions for improvements or amendments or have found errors in this publication, please notify us.

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All pertinent state, regional, and local safety regulations must be observed when installing and using this product. For reasons of safety and to help ensure compliance with documented system data, only the manufacturer should perform repairs to components.

When devices are used for applications with technical safety requirements, the relevant instructions must be followed. Failure to use Eliwell software or other software with our hardware products may result in injury, harm, or improper operating results.

Failure to observe this information can result in injury or equipment damage.

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TABLE OF CONTENTS



	SAFETY INFORMATION.....	4
	ABOUT THE BOOK.....	5
CHAPTER	1. PRODUCT INFORMATION	6
	OVERVIEW.....	6
	PRODUCT IDENTIFICATION	6
	RELEASE HISTORY.....	6
	SYSTEM REQUIREMENTS.....	6
	COMPATIBILITY	6
	INSTALLATION INSTRUCTIONS.....	6
CHAPTER	2. SOFTWARE INFORMATION.....	7
	NEW FEATURES	7
	MITIGATED ANOMALIES:	7
	KNOWN OPERATIONAL ANOMALIES.....	7
CHAPTER	3. ADDITIONAL INFORMATION.....	8
	KNOWN DOCUMENTATION ANOMALIES.....	8
	OTHER IMPORTANT EXTERNAL INFORMATION.....	8
	RELEASE NOTES HISTORY.....	8

SAFETY INFORMATION



IMPORTANT INFORMATION

Notice

Read these instructions carefully and visually inspect the equipment to familiarize yourself with the device before attempting to install it, put it into operation or service it. The following warning messages may appear anywhere in this documentation or on the equipment to warn of potential dangers or to call attention to information that can clarify or simplify a procedure.



The addition of this symbol to a danger warning label indicates the existence of an electrical hazard that could result in personal injury should the user fail to follow the instructions.



This is the safety warning symbol. It is used to warn the user of the potential dangers of personal injury. Observe all the safety warnings that follow this symbol to avoid the risk of serious injury or death.

DANGER

DANGER indicates a dangerous situation which, if not prevented, may cause serious injury or death.

WARNING

WARNING indicates a potentially dangerous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION indicates a potentially dangerous situation which, if not avoided, can result in minor or moderate injury.

NOTICE

NOTICE used in reference to procedures not associated with physical injuries.

Please Note

Electrical equipment should be installed, operated, serviced, and maintained only by qualified personnel. No responsibility is assumed by Schneider Electric and Eliwell for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction and operation of electrical equipment and its installation, and has received safety training to recognize and avoid the hazards involved.

ABOUT THE BOOK



AT A GLANCE

Document Scope

This document contains important information about the software delivery of TelevisGo Hotfix. Read the complete document before you install the patch described herein.

Validity Note

The information in this release notes document is applicable only for TelevisGo product family.

The characteristics that are presented in the present document should be the same as those characteristics that appear online (www.eliwell.com).

In line with our policy of constant improvement, we may revise content over time to improve clarity and accuracy. If you see a difference between the document and online information, use the online information as your reference.

You can download these technical publications and other technical information from our website at: www.eliwell.com.

CHAPTER 1

PRODUCT INFORMATION

Overview

This Hotfix addresses critical vulnerabilities; please consider deploying it as soon as possible. Not deploying this patch release may result in remote service exploitation, security threats to users and exposure of sensitive data.

There is no indication that one or more of these vulnerabilities are already getting exploited.

Product Identification

Reference	Description	Production Date
TGOASE●●●●●●●●	TelevisGo	before 01/08/2019
TGOBSE●●●●●●●●	TelevisGo R2	before 01/08/2019
TGOCSE●●●●●●●●	TelevisGo SSD	before 01/08/2019

Release History

Document Version	Release Date	Description
0.0	15/07/2019	Bugs fixing

System Requirements

Not applicable.

Compatibility

This patch can be installed only on a TelevisGo system (see table in section “Product Identification”).

Installation Instructions

Proceed as follows when installing the patch:

1. Copy the patch file into the TelevisGo system. Select any folder in the system
2. Execute the file “TelevisGo_hotfix_20190715.exe”
3. If the operation is successful:
 - the present file will be saved in folder: **C:\Eliwell\Manuals\Hotfix**
 - the system will be automatically rebooted

NOTE: if the Hotfix has already been installed in the TelevisGo, this document is already available in the folder: **C:\Eliwell\Manuals\Hotfix**

CHAPTER 2

SOFTWARE INFORMATION

New Features

Refer to Mitigated Anomalies section.

Mitigated Anomalies:

Solutions for listed vulnerabilities are provided with this patch.
For further information refer to website: "<https://cve.mitre.org/>".

For **Ultra VNC**:

- CVE-2019-8258
- CVE-2018-15361
- CVE-2019-8259
- CVE-2019-8260
- CVE-2019-8261
- CVE-2019-8262
- CVE-2019-8280
- CVE-2019-8263
- CVE-2019-8264
- CVE-2019-8265
- CVE-2019-8266
- CVE-2019-8267
- CVE-2019-8268
- CVE-2019-8269
- CVE-2019-8270
- CVE-2019-8271
- CVE-2019-8272
- CVE-2019-8273
- CVE-2019-8274
- CVE-2019-8275
- CVE-2019-8276
- CVE-2019-8277

For **Remote Desktop (RDP)**:

- CVE-2019-0708

For **Intel processor**:

- CVE-2018-12126
- CVE-2018-12127
- CVE-2018-12130
- CVE-2019-11091

Known Operational Anomalies

None.

CHAPTER 3

ADDITIONAL INFORMATION

Known Documentation Anomalies

None.

Other Important External Information

None.

Release Notes History

First Hotfix released.