Technical Support
Bulletin Nr. 22 – Televis**Net** Upgrade

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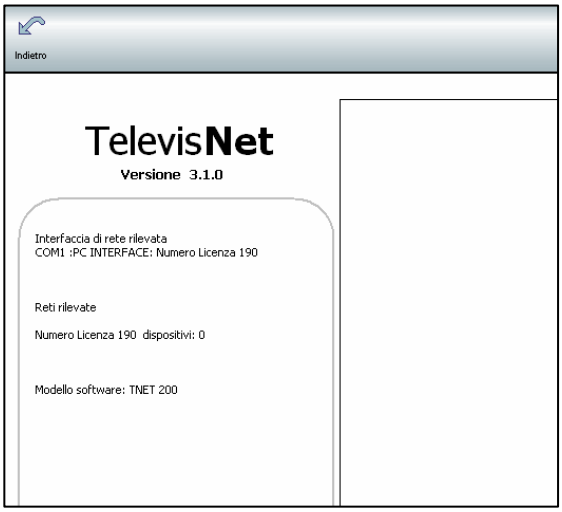
Introduction

This document has the target to integrate the official literature provided by Eliwell with Televis**Net**. A careful reading of the user manual is needed. Following, you will find the instructions on how to proceed in order to get a successful upgrade.
This document is related to Televis**Net** version 03.01.00 and previous versions.
In case of successive versions, contact Eliwell Technical support

Preliminary actions

Before starting, check the following requirements:

- Latest setup of Televis**Net** is needed
- The actual version running. This info is achievable throughout the "Plant info " panel
- The same Televis**Net** setup version of the running one in case of need is required



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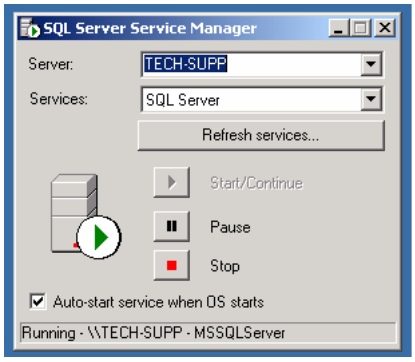
Backup creation

For an higher safety, it is strongly suggested, before proceeding with the upgrade, to perform a system backup.
See below how to proceed.

1. Stop the acquisition
2. Find on the toolbar the SQL server icon as shown below



3. Right click on the icon and select from menu “Open Sql service manager”
4. Below window will appear



5. Select from Services menu each service and stop them : SQL server, Distributed transaction Coordinator, SQL server agent.
6. Access folder Televis**System** into the path C:\Programmi\Eliwell\Televis**System**.
7. Compress the folder Database by an utility like WinZip and store it on a different disk location
8. Re-boot the Pc

Upgrade

1. After re-booting, quit the program if it’s running
2. Proceed with the upgrade
3. Be careful during the upgrade to possible error messages. Even during the rebooting. In case of error, go the next chapter
4. Once Televis**Net** is running again, repeat self-configuration, saving the settings through “template” option

System repairing

If during the installation an error should occur, it is possible to come back to the situation previous to the upgrade.

Proceed as follows:

1. Quit the program
2. Uninstall Televis**System** from control panel (add\remove programs)
3. Uninstall SQL server engine desktop from control panel (add/remove programs)
4. Delete manually the folder Televis**System** from the path c:\Programmi\Eliwell
5. Delete manually the folder Microsoft SQL server from the path C:\programs
6. Empty the bin and reboot the PC
7. Install again the Televis**System** version that was running before the upgrade
8. Reboot PC
9. Repeat the point from 2 to 5 written in chapter " Backup creation"
10. Decompress the backup file previously saved, directly into the folder Televis**System** present at the path c:\programs\eliwell
11. Reboot PC
12. Now your system is come back to the original settings

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